

# INTRODUCING THE 5 DAY MEDIATION WORKSHOPS



**The LEADR 5-Day Mediation Workshop introduces participants to the theory and practical skills of mediation and conflict resolution.**

<b>Wellington</b>	<b>Tauranga*</b>	<b>Christchurch</b>	<b>Auckland</b>
15-19 June 2010	27-31 July 2010	10-14 August 2010	2-6 November 2010

## **Aims of the workshop**

- ⇒ Discuss different approaches to dispute resolution
- ⇒ Gain a greater understanding in mediation process and its philosophy
- ⇒ Improve your communication skills to resolve disputes effectively
- ⇒ Highlight barriers to effective communication and ways to overcome these
- ⇒ Identify disputes suitable for mediation
- ⇒ Develop strategic and preparatory skills for those representing clients or organisations in mediation
- ⇒ Practice these skills in at least six simulated mediations with individual feedback from a practising mediator
- ⇒ Discuss ethical dilemmas
- ⇒ Provide the first step in accreditation onto the LEADR panel of Mediators

## **Who should attend?**

The workshop is designed for people involved in disputes, whether as a participant, advisor or resolver; or firms interested in incorporating dispute resolution procedures into their professional services and management. LEADR has trained human resource managers, teachers, managers, lawyers, accountants dentists, doctors, administrators, students, public servants—in fact participants consistently report that the workshop provides essential life skills for everyone.

**Numbers of participants per workshop are restricted—book early to avoid disappointment. \*The July course is additional to our usual timetable and will be run subject to demand.**

**Information and Registration:** LEADR NZ, PO Box 10 991, Wellington  
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Email: [leadr@leadr.co.nz](mailto:leadr@leadr.co.nz) Website: [www.leadr.co.nz](http://www.leadr.co.nz)

## **Bradley Chenoweth**

### **Mediator and member of LEADR's Advanced Panel of Mediators**

Bradley is on LEADR's Advanced Panel of Mediators and has 15 years experience as a mediator for organizational, business, community and cross-cultural disputes. He recently facilitated a complex large-scale community consultation and internal transformation for a global mining group involving more than 100 stakeholder meetings, some with 200 participants.

Bradley teaches dispute resolution in both professional and post-graduate university programmes. He is Visiting Fellow to the Faculty of Law at the University of WA and has degrees in Law and Philosophy. He is an organizational consultant who facilitates dialogic change in organizations. He is associate to the Boston-based company established by the founders of the Dialogue Project at the Massachusetts Institute of Technology, which continues its pioneering work with Fortune 50 companies and non-government agencies. He has worked in Australia, Asia and the Pacific.

## **Nina Harding**

### **Professional dispute resolver and trainer**

Nina is a professional dispute resolver and trainer. She has been recognized as one of Australia's premier trainers for the past 10 years. In addition to training mediators and other dispute resolvers, Nina has been the facilitator in many large public disputes and is regularly called upon by government and the private sector to assist in community disputes. Nina has mediated in matters where claims have exceeded \$2 million.

Nina has trained in all major Australian cities, delivered papers at international conferences and trained judges across Asia. Her particular expertise as a practitioner centres on community facilitation where she is a leader in the field.

## **Carol Powell**

### **Mediator, Facilitator and Trainer**

Carol designs and presents workshops in managing conflict and communication for LEADR and a number of private clients including the Ministry of Justice, Department of Building & Housing, YWCA and the University of Auckland. She has been mediating for the past 15 years in a wide range of disputes and sits on a number of panels including Weathertight Homes Resolution Service, Health & Disability Commissioner, Domain Name Commissioner and The North Shore Family Court (formerly pilot and now list of Counsel to assist in non-judge led mediation).

Carol is a specialist in Conflict Management including dispute system design; drafting dispute resolution clauses; advising clients on appropriate methods of dispute resolution. She was involved in the development of the Electricity & Gas Disputes Resolution Service, and now sits on its Board of Directors. Actively involved in LEADR, Carol has sat on the Board of LEADR NZ for more than ten years, including four as chair. She also sits on the board of LEADR and is the New Zealand representative on the LEADR Accreditation Committee.

## **Anna Quinn** **Mediator, Facilitator and Trainer**

Anna is a leading trainer in dispute resolution in New Zealand and a very experienced mediator. She has trained at or designed hundreds of workshops on dispute resolution topics including communication, negotiation, facilitation, mediation and restorative justice.

Anna has lectured in dispute resolution at Auckland University Law School, regularly mentors mediators and has been a LEADR trainer for over a decade. She has set up and implemented re-certification/supervision programmes in NZ and NY. Anna also has extensive experience mediating claims involving community to commercial issues.

## **Tania Sourdin** **Professor of Conflict Resolution at the Australia Centre for Peace and Conflict Studies, University of Queensland , and Co-Director of Conflict Resolution and Practice.**

Tania is an experienced mediator, conciliator and adjudicator. She has conducted organizational change workshops and has facilitated change processes involving over 400 staff.

She trained a range of professionals (including judges, doctors, barristers and business people) in communication, advocacy and dispute resolution skills. She has authored a number of publications relating to ADR and was principal author of the Australian Law Reform Commission Issues Paper relating to ADR (1998).

Tania has a PhD in commercial dispute resolution and has presented numerous papers at conferences in the area of ADR. She has conducted evaluation research into dispute processes in seven Courts and Tribunals and is currently commissioned as an independent reviewer to evaluate processes in other organizations.

## **Anne Sutherland-Kelly** **Practicing Mediator and Arbitrator**

Anne has a Bachelor of Laws from the University of Melbourne and numerous ADR training qualifications. She is a practicing Mediator and Arbitrator and has conducted over 100 mediations. Anne's experience ranges from commercial and complex multi-party disputes through to family law disputes over property and custody.

Anne has been appointed to numerous panels, including being a mediator and arbitrator for the workers Compensation Commission of New South Wales and being a recognized external mediator for the Australian Defence Organisation.

Anne is also an experienced teacher and trainer. She has lectured in the Law School of the University of Sydney and is a LEADR lead trainer. Anne also teaches negotiation skills for corporate clients. Anne is a former director of LEADR.

## Comments from 2009 participants

*“Excellent course. Totally invigorating”.*

*“Thank you. This has been the best course I have ever attended”.*

*“A very intensive and well constructed course. It felt rigorous at the same time as being supportive”.*

*“It is a big ask (of trainers) to do such an intensive workshop and they were inspiring, tireless and very well organised, but more importantly I found them really fantastic educators and have never enjoyed a course more, Thank you.”*

*“I found this the most helpful, informative and inspiring workshop I have ever attended”.*

## Delivery

### Venue

Details will be provided upon registration

### Programme

Tuesday—Friday 8:30am—5:30pm. Saturday 8.30am—drinks at 5pm.

### Trainers

A minimum of two trainers per day will lead each workshop. Up to 10 coaches provide one-on-one coaching on the final day of the workshop.

### Pre-reading

Participants are advised to read Fisher, R., Ury, W. and Patton, B. “Getting to Yes: Negotiating agreement without giving in”. Copies are available from LEADR NZ at a discount.

**Standard Fee**                      **\$3025 (incl \$336 GST)**

**Early Bird Fee**                      **\$2750 (incl \$305 GST)**

This includes membership of LEADR to the end of the current membership year, the workshop manual, morning and afternoon teas and lunches, plus a Certificate of Attendance.

### Cancellations

Cancellations must be received in writing. Where a cancellation is received at least 21 days prior to the workshop, a refund (less \$250 plus GST administration fee) will be given. No refunds can be given if less than 21 days’ notice of cancellation is received.

### Transfers

Transfer from one workshop to another incurs an administration fee of \$100 + GST per transfer.